

Commercial and Quality Policies

C.HAFNER & HILDERBRAND SA ensures that its commercial and quality policies are developed with the most stringent environmental and ethical standards in mind. Our products comply with occupational safety, environmental protection, resource management, and product safety standards as part of C.HAFNER GmbH since 2013.

Our activities are aimed at ensuring the company's long-term economic success, based on the Corporate Social Responsibility model. Values such as open-mindedness, esteem for others, perseverance, and transparency are the pillars of all collaboration, both inside and outside the company. Our business partners are expected to follow a code of ethics that is founded on the same values.

We make sure that all our customers and suppliers are treated equally. For this reason, we do not accept any financial or personal favors that contribute to the enrichment of our company. Furthermore, no action is permitted to favor one business partner over another.

We are attentive to environmental compliance, the efficient management of natural resources, and the respect of human rights. More generally, we adhere to all applicable laws and regulations.

We are committed to continuously improving our processes to ensure customer satisfaction while complying with current legal and regulatory standards. Our products comply with Regulation (EC) No. 1907/2006 (REACH) and RoHS. Following our ISO 9001 accreditation in 1999, their design and management follow the procedures established in our Quality Management System.

C.HAFNER & HILDERBRAND SA adheres to RJC's ethical guidelines by not accepting gold from or through high-risk regions. We purchase our precious metals exclusively from RJC-certified suppliers who are responsible for guaranteeing their provenance and traceability.

This means that our products are not produced by child labor, slavery, or exploitation under the threat of physical or moral violence, in accordance with human rights. Furthermore, we put forth all efforts to stop transactions that aim to finance terrorism, criminal acts, corruption, tax fraud, or money laundering. C.HAFNER & HILDERBRAND SA has implemented control procedures and evaluated our suppliers to ensure the traceability of transactions.

Plan-les-Ouates on March 24th, 2025

Thierry Copponnex
CEO

